

# M-SCAN



Virtual image  
store



Scanning of all types of approvals and POD's and automatic inclusion to the system using OCR.

## FEATURES

- 1 Archive generic and approval delivery documents easily and safely thereby saving time and money.
- 2 Automatic recognition of documents without added handling work needing.
- 3 Chaotic archive based on boxes and bundles system to facilitate both the daily management and the subsequent location of an original.
- 4 It works digital copies of the documents as if there were originals: reprints, email sending, etc.
- 5 Maximum information for scanned items for the entire organization.

How to save personnel costs while increasing the chances of customer service? Can I give customers all the information required while saving time to the company? With M-SCAN we say yes, it is a product specially designed for maximum profit with minimum investment product.

### Added values of M-SCAN

Archive chaotic documents immediacy of physical location. Physical archive processes on their own and other documentation of the company, can take too long to company staff. The cost savings derived from a digital file system makes your ROI (return on investment) becomes very fast. Cost optimization and search and location times of own internal and external documents are the basic values of M-SCAN.

Check the timing of customer complaints. The quality of service provided to customers by giving them an immediate response to their questions, gives the company an added value apart from its competitors. With M-SCAN your customer service operators can locate during the call time, the delivery note signed by the recipient and from the workplace send it by fax or mail.

Avoid loss of documents.

The wrong document archiving, can be enough to definitely lose it. With M-SCAN,

this cannot happen, because it automatically encodes the store place.

Decrease the number of photocopies.

When a customer requests a document, it is generally not necessary to be the original, except (statistically less than 0.1%) legal needs. The usual procedure is to make a photocopy rise grayscale and send it by email or fax. With the solution of the electronic documentary file M-SCAN we minimize production costs and increase quality, image and decisive agility of the company.

Concurrent access to information.

Another problem that arises certainly work with physical file is that files can only manage who has access. With e-file, the entire organization, regardless of the place of work, will be able to manage and give integral service. Moreover, being able to scan from any delegation, the availability of documents is immediate for the entire organization.

Chance of publishing images on the websites of consultation.

Having scanned all documents electronically, we can make customers can obtain directly through web, so let loose to Customer Service departments, with consequent structural savings. MYMSOFTERP application can also provide interactive websites both customers and correspondents.

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The excellence in Information Systems for transportation, logistics and process mobility

### M.SOFT Worldwide

Is since 1989 an Independent Software Vendor (ISV) with 25 years of dedication to transport and logistics, developing and implementing software for comprehensive management operations (ERP/TMS/WMS) and software mobilization processes for the entire industry (MOBILITY), offering a scalable framework for our customers, with solutions adapted to the latest technologies and existing needs, reliable, proven and installed in our park.

More than 300 credentials, confirm our experience as an organization, in the management of small, medium and large accounts, proving it our wide ability on service and the confidence coverage of our solutions.

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### THE ORGANIZATION

Our team of consultants, experts in your business, will be able to give response to your business needs and advising you on improving your internal circuits and procedures, getting at all times to minimize implementation times on projects. The Excellence as service and development philosophy vocation, and Meeting the Expectations of our customers as a *raison d'être*, from a business vision focused to become your strategic partner, with which you can count on today and always to make every day more competitive and differentiate your organization in terms of technology.

### THE SERVICES

From M.SOFT Worldwide, we collaborate with our customers to make every day their organizations more competitive, through various ancillary services to the development of our solutions, being able to classify them according to the relationship stage as:

#### Assessment of opportunities

- Requirement customer analysis and data collection for preparation of prototypes
- Identify improvement opportunities on the current situation, based on the shift levers both technological and process
- Selecting the best solutions combination of our catalogue, which achieve better meet the needs and expectations of our customers
- Project evaluation and return on inversion analysis according to each customers individual indicators
- Support to the definition of the technology platform

#### Implantation

- Detailed analysis of business processes
- Implantation consulting of our solutions
- Identification and development of customers particularities
- Support to start/stabilization projects

#### Maintenance and evolutionary support

- Help Desk Level 2 support
- Maintenance and evolutionary support of our solution
- Evolutionary development particularity required by customer
- Implantation of new modules and functionalities

### THE SOLUTIONS

From M.SOFT Worldwide, we offer Information System Solutions specially conceived and designed to get the most out of your resources applied to its operations:



Complete management of your business as **Logistic Service Provider**, through our Integrated Management System (**ERP: Enterprise Resource Planning**)



Managing of your Transport and Warehouse operations, such as **Manufacturer or Distributor**, through our **TMS (Transportation Management System)** and **WMS (Warehouse Management System)**



Mobilization processes, **for the entire industry**, through our **MOBILITY** modules multi-platform (on Smartphone or Tablet devices) specialized by industry or bespoke developed for your business

All of them we can offer both on purchase and rent mode and can be installed on customers own platforms or outside data center processing (Cloud) through partners who M.SOFT Worldwide provides for this purpose.

**Request a remotely or in person demonstration of our solutions, and let us show you, how we can add value to your business.**